



Show Policies 2019

Our goal is to ensure the safety and satisfaction of attendees during the event. Therefore we request all who participate in the event to adhere to the show policies.

Questions about Registering?

For questions before, during or after you register, please contact registration Customer Service:
9:00 a.m. – 6:00 p.m. Eastern Standard Time
Domestic calls: 1-800-465-5514; International calls: 847-996-5814
Email: wppi@experient-inc.com

Questions about the Conference Program or Seminars?

For questions regarding the WPPI Conference program or seminars, please contact Theresa Raffetto:
Phone: 1-646-668-3718
Email: theresa.raffetto@emeraldexpo.com

Questions about your PHOTO+ Membership (WPPI, PhotoServe)?

For questions regarding your PHOTO+ Membership, please contact Peter Berberian:
Phone: 1-646-668-3776
Email: Peter.Berberian@emeraldexpo.com

Badge Policy

- Badges will not be mailed. Registrants must bring their confirmation receipt to the Mandalay Bay Convention Center during registration hours to pick up their badge before being admitted to the expo hall or any conference seminar.
- All persons planning to attend the WPPI Wedding & Portrait Photography Conference + Expo must be registered.
- WPPI reserves the right to verify the identity of any persons using a show badge. Any person found using another person's badge will have the badge confiscated and may be asked to register correctly or leave the premises.
- There will be a fee to reprint a badge.

Cancellation/Refund Policy

- All cancellations of any conference seminar passes are subject to a \$25 processing fee.
- Refunds are not permitted after February 18, 2019. Any registration made after February 18, 2019 is non-refundable.
- Refunds are not permitted for Expo Only Passes.
- All refund requests received prior to February 18, 2019 will be issued approximately two weeks after the WPPI 2019 Conference + Expo.

Substitution Policy

- After February 18, 2019, substitutions will be allowed in the event the registrant is unable to attend, but no refunds will be issued. The substitute must bring the registrant's confirmation letter to the Registration Desk at the Mandalay Bay Convention Center to receive a badge for admission.

Child Policy

- The WPPI Wedding & Portrait Photography Conference + Expo is a professional trade event.
- Children under the age of 14, including infants, are not permitted in any conference seminars at any time.
- Children under the age of 14 are permitted on the expo show floor and must be under adult supervision at all times - no more than two children per adult. Proof of age may be required.
- Strollers will be permitted on the expo show floor, but are not recommended

Photography and Video Recording

- Personal photography is not allowed in the expo hall without the prior consent from the exhibiting company.
- By attending the WPPI Wedding and Portrait Photography Conference + Expo, you agree that WPPI show management and its authorized representatives may conduct interviews and may take photographs and/or record video directly or indirectly of you at any time during the event. You authorize show management all rights necessary to record you during the event and to use any or all portion of such photographs or video recordings at any time in the future for educational, informational, commercial or any other business and in any form and waive right or approval of the uses and any claim for compensation.

Other Policies & Recommendations

- For the safety of all attendees, no rolling carts/bags are permitted on the show floor during expo hours, except when such are a medical necessity.
- Conference attire: Temperatures can vary within the convention center. Dressing in layers of clothing that make you comfortable and confident, along with very comfortable shoes, should be considered by all attendees.

Privacy Policy

During the registration process we may request certain contact information and demographic information about you such as your name, mailing address, phone number, email address, company name, size of company and title. Please note that the contact and demographic information that you provide through your registration will be stored in the barcode on your badge and will be shared with each exhibitor that you allow to scan your badge.

Show management (Emerald Expositions) may use your contact information for any of the following reasons:

- To provide you with information about products or services you've ordered, including trade shows.
- To provide you with e-newsletters you have requested
- To send you notices for subscription renewal
- To contact you regarding marketing endeavors

If you do not wish to receive WPPI Conference & Expo marketing information from Emerald Expositions or wish to opt out of future WPPI Conference & Expo email promotions from Emerald Expositions, please email emailprivacy@emeraldexpo.com with WPPI Conference & Expo in the subject line. Please note that all promotional and research email messages you receive from Emerald Expositions will include an option to opt out of future email communications.

All show policies are subject to change.